



Leading Door and Fixture Manufacturing and Distribution Company Creates a Collaborative Partnership with Zaar Consultants to Drive Logistics Efficiencies

Situation

Leading security door and fixture manufacturer shipped their materials direct to installation contractors completing construction of restaurants, dialysis clinics and small retail stores. Multiple delivery channels were used including direct from the Door Manufacturing Facility and drop shipments direct from Manufacturing Vendor Partners to Construction Contractors. The company's initiative was to improve shipment visibility for all channels, control costs, notify installation contractors timely, enhance vendor routing compliance and improve velocity to construction site.

Challenges

- Vendor routing compliance with shipments routed to company's manufacturing facility and direct drop shipments to contractors at construction site.
- Visibility of all shipments and cost analysis. Without a TMS system Company had to check multiple carrier sources daily for tracking and cost analysis.
- Coordination of deliveries to contractors and job sites was difficult when working with multiple carriers.
- Freight cost audit. Accounts Payable manually audited all freight invoices creating backlog in carrier payment processing.

Solutions

- TFWW / Zaar Consultants performed complete transportation analysis verifying cost improvement initiatives.
- TFWW / Zaar Consultants coordinated all shipments to company's customers, from vendors direct to customers and from vendors direct to company.
- Vendor compliance was monitored and coordinated to reduce non-conformances.
- Visibility of all shipments through TFWW / Zaar Consultants' TMS created instant tracking and cost containment.
- Daily tracking and shipment notification implemented by Zaar Consultants created improved contractor delivery planning and velocity to contractor.
- TFWW / Zaar Consultants' freight invoice audit program reduced accounts payable administrative costs.

Conclusion

With TFWW / Zaar Consultants client was able to improve costs, improve shipment velocity, created an improved customer experience, reduced administrative costs and created visibility for every shipment.